**Initial Project Allocation Form**

Please complete this form and submit to Blackboard by **14th April 2023 before 11.59pm.**

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| Name: | DAMIEN TAN LEK KHEE |
| Coventry ID: | 12672844 |
| Program: | BCSCU |
| Project Title: | Pet Grooming Booking App |

Problem Statement:

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| Problem Statement supported with statistics and journal paper. Please make sure its included with in-text citation.  It can be time-consuming and frustrating to schedule an appointment with a professional pet groomer that provides pet grooming service that meets their expectations. Currently, users have to read reviews and make phone calls whenever they want to make a booking. The pet grooming booking app helps the users to schedule appointments with ease.  Sometimes users could be forgetful and they might missed their appointment, thus the app also features a reminder function. The app is all in one as a shop feature will be implemented and users could purchase pet items directly in the app. This results in the users don’t need to flood their devices with more apps.  Based on this article, traditional queuing methods caused long waiting times for registration to see the doctor. With the implementation of web-based appointment system solves this problem which shows the benefits of online appointment system.  Cao, W. et al. (2011) “A web-based appointment system to reduce waiting for outpatients: A retrospective study,” BMC Health Services Research, 11(1). Available at: https://doi.org/10.1186/1472-6963-11-318. |

Objectives (hint: must be in point form, must contain action verb and must be measurable) (The number of objectives should be more than 1 and less than or equal to 3)

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| 1. To create a mobile app which allows users to schedule appointments online. 2. To implement reminder feature which reminds users of their scheduled appointments. |

**OPTIONAL:** ONLY if you have made a prior agreement with a supervisor, enter the name of the supervisor here.

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| Supervisor’s name | MS. KAVITHA |
| Supervisor’s signature | *Note: the supervisor has to sign the form in order to acknowledge that they are the supervisor* |

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| Comment/Feedback |  |